



Take a Seat



01 Kathryn has been shopping she is tired and the trolley is full.



02 She needs to go have a rest.



03 She asks a shop keeper ' Where is the Take a Seat area?'



04 She confidently follows the marker lines as advised by the shopkeeper

Live Experience Prototype Scenario 1



05 They follow the line/markers



06 Kathryn arrives at the Take a Seat Area



07 Kathryn sees the Bag Safe Assistant



08 Kathryn give him her bag and the assistant gives her a little promo bag with her locker token inside.



09 The assistant directs her to the nearest seating areas and points to the marker lines.



10 The assistant securely stores her shopping trolley.



11 Kathryn is surprised by the bag and is happy to get a promo.



12 Kathryn pops to the toilet by following the marker lines.



13 She then heads to the seating area, again following the marker lines on the floor.



14 Kathryn finds a seat and is glad to put her feet up for a little rest.



15 Kathryn pops to a cafe for a cup of tea.



15 After she has rested she returns to the bag safe area



16 Kathryn is happy with this new linked up service and she will definitely use it again.

SUCCESS